



Where Hope Begins

2017 ANNUAL REPORT

From the Chief Executive Officer:

For more than three decades, a vision to serve the most vulnerable members of our community by **bridging gaps in care** has guided our growth at Eva's Village. Our roots as a simple soup kitchen led us to providing medical care, emergency shelter, addiction treatment and job training programs, transforming Eva's Village into a comprehensive network of care that now sustains thousands of our neighbors in need. And still, we continue to find ways to grow and adapt, so we can help people struggling with poverty, addiction, and illness find pathways to long-term independence and stability. In the past year, we have enhanced our services **to bridge the gap between crisis intervention and long-term recovery** for the men, women and families we serve.



Expanding Recovery Support—Through the Opioid Overdose Recovery Program (OORP), our Recovery Specialists now meet overdose survivors in all Passaic County hospitals to offer long-term peer support and to connect them with recovery treatment. *Find out how these connections are made on the back page.*

Expanding Support for Families—Early childhood training courses for Eva's Childcare and Education staff at Passaic County Community College build learning and communication skills, and provide new resources and support. A new "Daddy and Me" residential program expands our care for parents with children, allowing more families to heal together.

Expanding Children's Health—A new Pediatric Dentistry Program brings free dental screening, treatment and education programs to the 50+ children who live at Eva's and to children in the community.

I am grateful to countless volunteers, to our generous supporters, and to Eva's staff who work together to sustain our community of care at Eva's Village. I was honored and humbled to be asked to step into the role of CEO this past year, and **I am committed to finding new ways to bridge gaps in care**, so that each individual who comes to Eva's seeking help can find the best chance for a new life.

Mark F. Schmit, CEO

THE YEAR IN NUMBERS

In the past year, Eva's Village has helped thousands of individuals through our Recovery + Medical, Food + Housing, and Education + Training programs.



2,289

individuals found a path to recovery through our Residential and Outpatient Treatment Programs, Mental Health Program, and peer-driven Recovery Community Center



5,899

patient visits to our Primary Care Medical and Dental Clinic



525

addicted individuals in local emergency rooms were connected with Peer Specialists, who offered support and links to treatment through our Opioid Overdose Recovery Program



522,543

meals served in our Community Kitchen, and to the men, women, and children living in our residences



508

individuals received temporary or permanent shelter in our Emergency Overnight Shelters, Transitional Housing, and Apartments



3,500+

volunteers dedicated over **30,000** hours in our Community Kitchen, Recovery Community Center, Medical and Dental Clinic, and other programs



93%

of graduates from our Culinary School placed in food service jobs



119

infants, toddlers and children given shelter and care, including **12** school-aged children who learned to swim, visited the Central Park Zoo and HealthBarn USA through our Summer Program



320

clients given assistance with resumes, interview skills, and job searches through our Workforce Development Program



MORE THAN TWENTY INTEGRATED PROGRAMS. ONE VILLAGE. EVA'S VILLAGE.

PROGRAMS AT-A-GLANCE JULY 1, 2016 - JUNE 30, 2017



RECOVERY + MEDICAL

Residential Substance Use Disorders Treatment for Men
Clients Served: 249

Residential Substance Use Disorders Treatment for Women
Clients Served: 66

Residential Substance Use Disorders Treatment for Mothers with Children
Hope Residence
Clients Served: 55 Mothers with 75 of their Children

Outpatient Substance Use Disorders Program
Clients Served: 799

Recovery Community Center
Clients Served: 970

Opioid Overdose Recovery Program
Clients Served: 525

Intake Center
Clients Served: 350

Outpatient Mental Health Program
Clients Served: 150

Primary Medical and Dental Clinic
Patients Served: 5,899 Visits

FOOD + HOUSING

Community Kitchen
Meals Served: 522,543

Emergency Overnight Shelter for Women
Residents Served: 100

Emergency Overnight Shelter for Men
Residents Served: 100

Emergency Overnight Shelter for Mothers with Children
Hope Residence
Residents Served: 29 Mothers; 47 Children

Transitional Apartments for Mothers with Children
Residents Served: 18 Mothers; 35 Children

Transitional Housing for Men
Residents Served: 24

Eva's Village Apartments
Residents Served: 60 Adults; 25 Children

EDUCATION + TRAINING

The Culinary School at Eva's Village
Students Served: 50 (93% Job Placement Rate)

Childcare and Education Program
Children Served: 119

Workforce Development
Clients Served: 320

College classes build early childhood skills for Eva's staff, who use what they have learned in their care of the children.



Free dental care is now offered to children who live at Eva's Village and in the community.



Services Expand to Bridge Gaps in Care

Specialists connect more patients to treatment after opioid overdose by bringing recovery resources directly into emergency rooms in all three Passaic County hospitals.

REVENUE

Government Grants & Contracts
\$7,497,849

Private Contributions
\$3,561,624

Other Revenue
\$346,958

Donated Services
\$219,662

Total Revenue: \$11,626,093

EXPENSES

Community Kitchen
\$806,640

Sheltering Programs
\$1,313,422

Treatment & Recovery Programs
\$5,926,695

Primary Medical and Dental Clinic
\$614,577

Education (Culinary School and Childcare)
\$1,090,221

Administration
\$770,879

Fundraising
\$737,481

Total Expenses: \$11,259,915



Eva's Village has been awarded a 4 star rating for a tenth consecutive year from Charity Navigator, America's premier charity evaluator, indicating consistent execution of the charity's mission in a fiscally responsible manner.

Revenue

- 64.5% Government Grants & Contracts
- 30.6% Private Contributions
- 3.0% Other Revenue
- 1.9% Donated Services



Expenses

- 52.6% Treatment & Recovery Programs
- 11.7% Sheltering Programs
- 9.7% Education (Culinary School & Childcare)
- 7.2% Community Kitchen
- 6.8% Administration
- 6.5% Fundraising
- 5.5% Primary Medical and Dental Clinic



Eva's Village is a private, non-profit 501(c)(3) organization. Complete audited financial statements can be obtained by contacting: Eva's Village, 393 Main Street, Paterson, NJ 07501, (973) 523-6220

Building Bridges to Care

Recovery stories are powerful. They contain dramatic elements of personal courage, hope and strength that move us. Whether the storyteller is struggling with poverty, homelessness, abuse, mental instability or addiction, all recovery stories begin with the decision to seek help. What many people never hear is the back-story—the work that goes on behind the scenes to make happy endings possible.

Jeremile's recovery story started in the emergency room.

When he regained consciousness in the hospital after overdosing, the first person he saw was Carly, a Recovery Specialist from Eva's. *"She became a voice for me in the hospital. She reeled me back in and made me feel safe. Because of her, I felt like I could be more than my addiction."* Carly offered to help Jeremile get into treatment, and he decided to follow through.

His decision activated a team trained to negotiate the dozens of obstacles that may lie between a patient and entry to treatment. Many people lack identification, health insurance, and access to transportation; outstanding warrants, missing medical records, and mountains of paperwork required for benefits like Supplemental Security Income and Medicaid may delay entry to treatment. Once a care plan is set up, the recovery team may work to persuade the hospital to hold a patient overnight or arrange temporary shelter until a treatment bed opens up.

Closing these gaps quickly can mean the difference between a happy ending and a relapse; it can mean the difference between life and death.

Carly and the Recovery Center staff may work behind the scenes, but they are key players in Eva's community of care, working tirelessly to **close the gap between crisis response and long-term recovery.** *"Through our support and follow up, we are building bridges from overdose to recovery,"* explained Carly. As Jeremile's mentor and guide, she will keep in touch with him even after he enters treatment, because *"...connections restore people. You need someone to walk alongside you."* Carly's dedication, and the efforts of staff in all of Eva's programs, means that each year thousands of **men, women and families have inspiring success stories to tell - stories that have happy endings filled with hope.**



THANK YOU!

Bridges do more than connect Point A to Point B; they can lead the way to a new path and a new life.



We are grateful to our donors, supporters and friends who commit to helping us bridge gaps in care, allowing us to meet the unique needs of each man, woman, and child who comes to Eva's Village for treatment and support. **Together, we are changing lives!**



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